# Fun Zone FAQ's



#### Q: What will my child be doing in Fun Zone each day?

A: On a typical Fun Zone day, your child will arrive between 3:50-4pm. At this time the children are required to make a phone call home and they will have an opportunity to take out a snack (parent provided). We will then provide 30 minutes for our participants to work on homework each day. We highly encourage them to use their time wisely and complete their work accurately. For participants who do not have homework, staff will provide a quiet activity for them to do during the homework time as not to disrupt the others. Please note: our Recreation Leaders will not be responsible for checking agendas nor providing consistent one-on-one homework assistance. We will inform you if your child chose not to work on homework each day by indicating it on your child's sign out sheet. From 4:30-5:30pm the kids will participate in a few planned activities such as arts & crafts, experiments, gym/outdoor games or climb the traverse wall. During the last 30 minutes of the program the kids will participate in either a classroom activity/game or play in the lobby game area. They will be supervised at ALL times. Depending on their length of stay with us each day, the intent is for you to retrieve them tired, full and homework free, which will give you more quality family time each night!

#### Q: Does the Fun Zone program provide snacks?

A: In an effort to keep the cost of the program low, the Fun Zone program does not provide snacks. Parents are encouraged to send a snack and/or drink with their child each day. Vending machines are available for both snacks and drinks. Prices range from \$1.00-\$2.00. We also ask that you bring exact change or small bills/coins as we are not able to make change for the vending machines. On special occasions the kids will have the opportunity to make and/or eat a snack or treat. Please be sure to indicate any dietary restrictions on your child's Emergency Contact Card.

### Q: Is transportation provided from the school to the Fun Zone program?

A: No, our Fun Zone participants are required to find their own means of transportation to the center. If your child will be walking from school, we would encourage you to discuss the buddy system and walking safety.

### Q: How will I know that my child arrived to Fun Zone each day?

A: When your child arrives to the program each day, they are required to sign-in and contact a parent/guardian to inform you they have arrived. This is our effort to put your mind at ease that they've arrived safely. If you do not receive a phone call by 4pm, we strongly encourage you to **contact the McQueen Park Activity Center at 480-503-6294** to inquire about their arrival. Unfortunately, we will be unaware of absences from school, so we will not know which participants to expect each day.

### Q: Where do I pick-up my child from Fun Zone?

A: When you come in to the center, stop by the front desk and the Recreation Leader will direct you to the area your child will be at that time. To ensure the safety of our participants, we will only release a child to an authorized person; found on your child's Emergency Contact Card. We will require authorized pick-up persons to show a photo ID and sign on the child's sign-out sheet before the child will be released. In some unforeseen circumstance you may need an unauthorized person to pick-up your child. In this event, you must provide either written authorization, an email or a direct phone call to the facility (480-503-6294) giving consent, including the date and name of the person picking up your child. This person will need to show a photo ID before your child will be released to them.

## Q: What time does my child have to be picked up from Fun Zone?

- A: The Fun Zone program runs from 3:45-6pm on regularly scheduled Gilbert Public School (GPS) days and from 12:45/2:45-6pm on early release days. Children can be picked-up at any time during the program but must be picked up by 6pm. Our program policy for late pick-ups is as follows:
  - 1. If parent/guardian is more than 5 minutes late for pick-up; the child will be brought to the front desk to be supervised by a Recreation Leader.
  - 2. A parent/guardian will be contacted if late pick-up occurs more than 2 times during the program.
  - 3. If a participant is picked up late on three (3) occasions, it may be grounds for suspension from the program until arrangements can be made to ensure that the participant is picked up on time thereafter.

If you have any questions regarding the Fun Zone program, please contact either Tanya Konrad, Sr. Recreation Leader (480-503-6217) or Stephanie McMullen, Recreation Coordinator (480-503-6233).



McQueen Park Activity Center 510 N. Horne St. I Gilbert, AZ 85233 480.503.6294